

Welcome to North West Private Hospital

Day of Surgery Admission Centre (DOSA)



NORTH WEST
PRIVATE HOSPITAL

At North West Private Hospital we understand the anxiety that coming into hospital may cause.

As such, we are committed to making improvements so that your admission and stay with us is as seamless and comfortable as possible. For this reason, we have now introduced a Day of Surgery Admission centre for the majority of our surgical procedures.

Please note: our pre-admission process remains unchanged. We invite you to book into hospital by either:

- Logging onto our website at **www.northwestprivatehospital.com.au** and clicking on the "Online Admission" button.

Or

- Contacting our Pre-Admission call centre on **1800 555 549**.

On the day of your surgical admission

1. Please present to our Reception area in the main foyer.
2. Your clerical admission will be in the order of your Doctors theatre list.

We ask for your understanding if patients who arrive after you are admitted before you.

3. After clerical admission you will be asked to go through to our:

- DOSA Waiting Room 1 - if you are staying overnight after your surgery

or

- DOSA Waiting room 2 - if you are having a day procedure

Maternity, Gynaecology and Paediatric patients and their parents will not go through DOSA. After clerical admission these patients will be directed to their designated in-patient bed on the ward for their nursing admission.

Waiting rooms in DOSA 1 and 2

To ensure the privacy of all patients the DOSA waiting rooms are for patients only. At this point, when your support person leaves you, they will be given a phone number and an estimated time to contact the hospital for an update on your progress.

In the DOSA areas, your nursing admission, including any pre-operative tests, will be undertaken.

Your luggage will be taken to your room on the ward if you are staying overnight after surgery.

We ask that you keep your luggage to a minimum and ensure that you do not bring any valuables into hospital with you. We will give you a small basket for your book/computer so that you can read or use your computer whilst you wait for surgery.

Your nurse will escort you to your pre-operative cubicle where you will change into your theatre apparel and be taken to theatre suite.

Your nurse will ensure your comfort in the DOSA lounge until you are taken to the operating theatre.

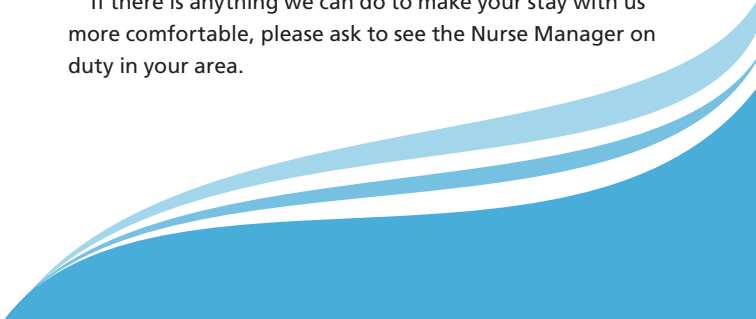
After your Procedure

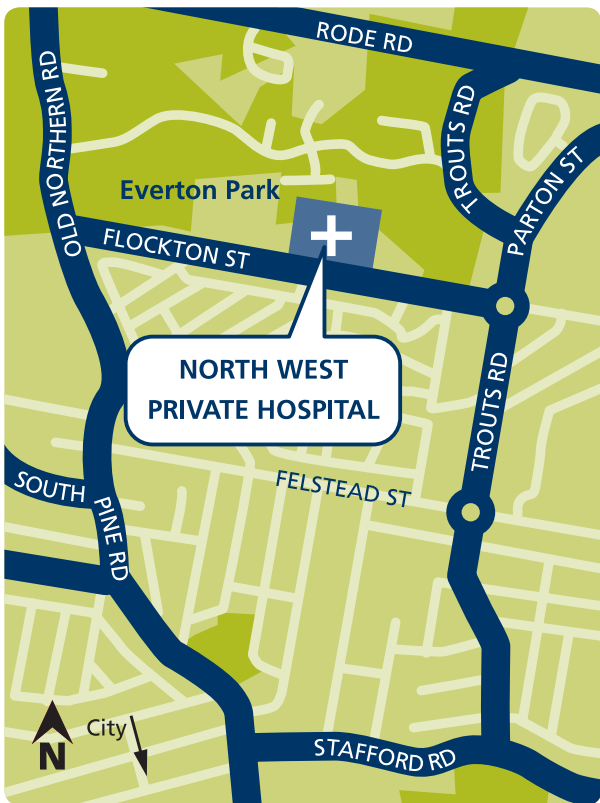
Nurses in our theatre suite will care for you until you are able to be transferred to the ward or day surgery recovery lounge.

If you are staying with us as an in-patient overnight your relatives will be given your bed and telephone number when they phone the hospital to check on your progress.

If you are having Day Surgery, your relatives will be updated on your progress when they call us.

If there is anything we can do to make your stay with us more comfortable, please ask to see the Nurse Manager on duty in your area.





Thank you for choosing
North West Private Hospital



People caring for people

North West Private Hospital

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www.northwestprivatehospital.com.au